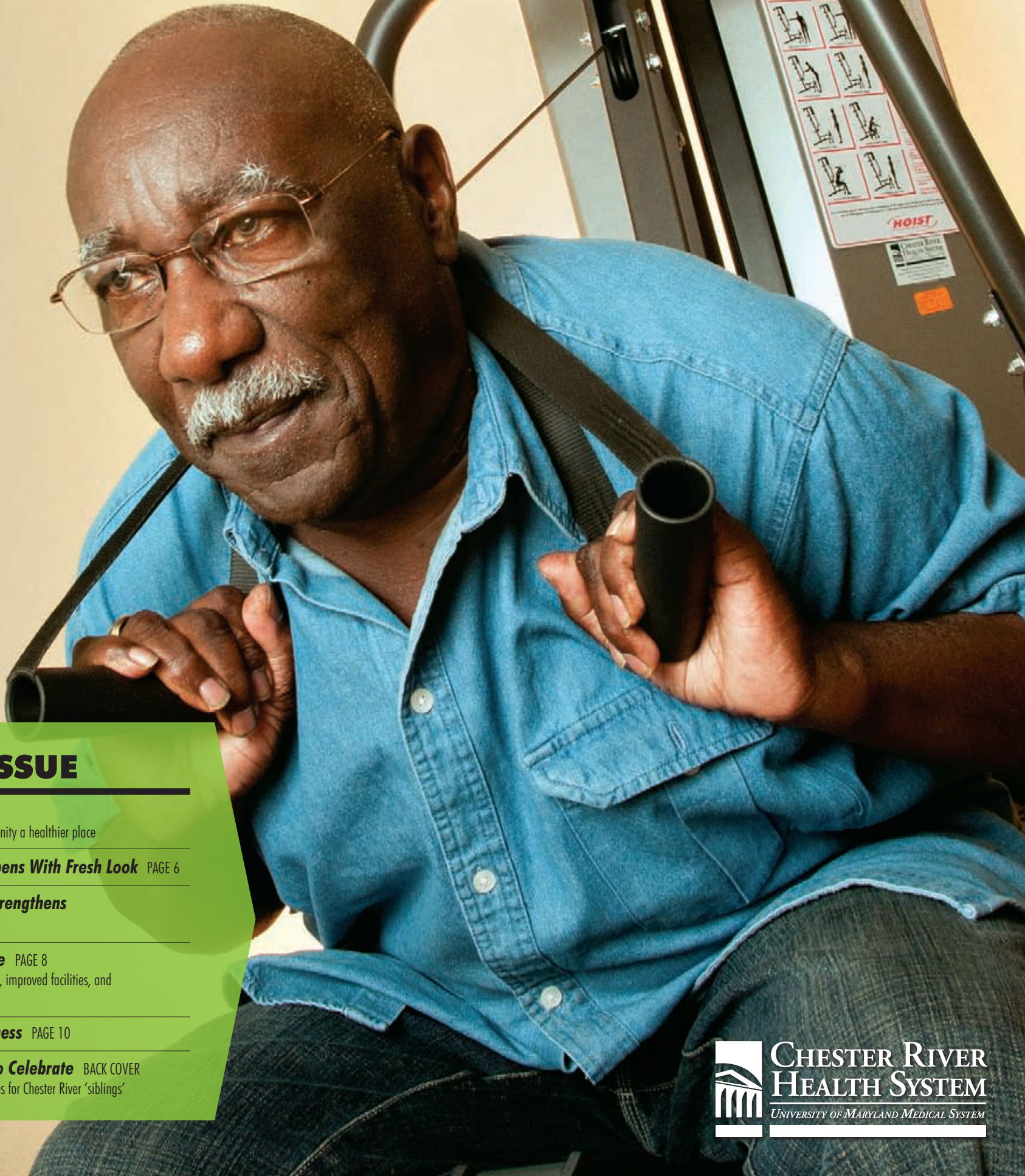


Connections to Your Health Care

BRIDGES

ANNUAL REPORT | FALL 2010



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**CHESTER RIVER
HEALTH SYSTEM**
UNIVERSITY OF MARYLAND MEDICAL SYSTEM



Gifts of Caring

YOUR GENEROSITY MAKES OUR COMMUNITY A HEALTHIER PLACE

Top: Sherrie Hill, Chester River Hospital Center's cardiopulmonary rehabilitation coordinator, is especially pleased with the new cardiopulmonary rehabilitation center where keeping her patients healthy is top priority. Judy Turner (left), RN, works with Sherrie to provide a positive environment for healing; beside her is cardiac rehab patient Mildred Tuneff.

Right: Ann O'Connor, Chester River Home Care & Hospice's bereavement counselor, hosts grief support groups to help people deal with their grief when they experience the loss of a friend or loved one.

On the cover: James "Chick" Little, 70, originally came to Chester River to get into better shape and cure his days of being "short winded." He has now quit smoking (smoke free for more than two years) and works out at Cardiac Rehab three days a week. Chick is from Worton, Maryland, and used to work in construction.

Have you ever participated in a Chester River Health Foundation event, such as the annual golf tournament or Tree of Lights celebration? Or contributed to the foundation during the annual appeal in the name of a loved one? Or patronized the Hospital Auxiliary's Gift Shop or Nearly New Shop?



Kerri Weigley, pharmacy tech, and Ken Peregoy, clinical staff pharmacist, PharmD, work in Chester River Hospital's newly renovated pharmacy to guarantee accuracy and quality in distribution and storage of pharmaceutical drugs.

If so, you're helping to carry on a community tradition that has been bringing essential healthcare services to Kent, Queen Anne's, and southern Cecil counties for 75 years.

Beyond having a general sense of pride in supporting your hometown health system, you should know that your contributions are helping your friends, neighbors, and family members in very tangible ways. They are used right here in our community to expand and enhance healthcare services at each organization in the health system: Chester River Hospital Center, Chester River Manor Nursing & Rehabilitation Center, and Chester River Home Care & Hospice.

"Every contribution represents a helping hand to someone regaining strength after a heart attack, recovering from joint replacement surgery or a stroke, or coping with the loss of a loved one," says Jane Hukill, chairperson of the foundation.

"The money is used to purchase medical equipment and provide real services that otherwise would not be available in our community. The dollars stay right here, and all of the decisions on how they're spent are made right here, too."

Real patients, real improvements

The impact of community contributions are evident everywhere throughout the Chester River Hospital Center. One of most-recent improvements is the new cardiopulmonary rehabilitation center, where patients regain—and maintain—their strength after a cardiac event.

With the help of community donations, the program moved into a new, larger space in October 2009 with additional equipment and greater convenience.

"It's a much more bright and cheerful atmosphere," says Sherrie Hill, cardiopulmonary rehabilitation coordinator. "We now have a locker room and private bathroom for our patients, a nurses station, and enhanced monitoring equipment. There's no doubt that we're able to serve our patients better."

Another area that has benefited from the community's generosity is the radiology department, which recently added an advanced fluoroscopy imaging system.

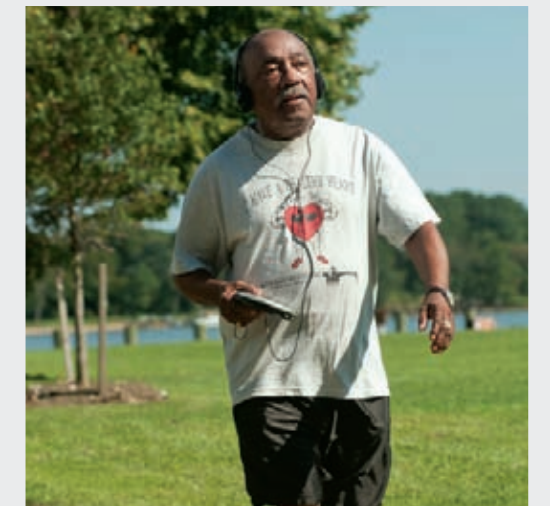
The new equipment provides "X-ray movies," which physicians use to determine how a particular part or system in the body is performing. For example, the fluoroscope allows doctors to analyze swallowing or speech problems in stroke patients to help them achieve a fuller recovery.

The new equipment is one of many advanced digital systems available in the radiology department, where continual upgrades have improved diagnostic capabilities.

"Mammography patients, for instance, are able to schedule a routine exam in less than 48 hours and often can have a diagnostic exam performed the same day," says Kelly Bottomley, manager of the department. "At other hospitals and outpatient clinics the wait time is typically two to three months."

Patient safety is a focus

Community-funded improvements have also enhanced patient safety. A recent expansion of



James Sampson, 68, had a heart attack a few years back and realized he needed to change his lifestyle. In addition to his heart attack, Sampson had also suffered from type 2 diabetes. To combat these health issues, Sampson worked hard to lose weight by cutting calories and by increasing his aerobic activity. He lost 28.5 pounds and eliminated sodium from his diet. You might see him walking laps around Wilmer Park on a nice day with jazz music playing in his ears.



Kathy Simmons was at a wedding when she twisted her toe. When her lower back started to bother her weeks later, her husband, Dave, thought the two might be related and suggested she get it checked out. So, she scheduled a visit with Dr. John C. Arrabal, who referred Kathy to get an MRI at the radiology department at Chester River Hospital. The MRI showed a spot on her spine that suggested cancer. After she had a mammogram of her right breast, which showed cancer, Dr. Gerard O'Connor did a biopsy of her breast to confirm. Kathy remains positive about her recovery and is currently undergoing breast cancer therapy. Kathy and Dave are thankful for their experience at Chester River and the continued support from the Chester River family.



Jeff Johnson, pharmacy technician/purchaser, takes careful measures to assure accuracy in Chester River Hospital's new sterile intravenous compounding suite, made possible by contributions from the public.

the hospital pharmacy included a state-of-the-art sterile intravenous compounding suite to make contamination even less of a possibility.

In addition, the pharmacy installed a Pyxis 3500 drug distribution and tracking system. This technology not only upgraded the pharmacy's capabilities, it significantly enhanced patient safety by eliminating any confusion among the myriad available pharmaceutical drugs due to the system's automation.

In time of need

The hospital isn't the only Chester River facility that benefits from your contributions. At Home Care & Hospice, many programs and services simply would not be possible without community support.

The community provides funding for pastoral care, bereavement counseling, staff training, and outreach programs. Your contributions pay for Camp Sunrise, a weekend family bereavement camp, which is held every two years for families who have lost a loved one. Contributions also provide small family grants used to make hospice patients' special wishes a reality.

"To have a comprehensive hospice program, you really need all of these services," says Cindy Bach, director of Home Care & Hospice. "Community contributions drive everything we do."

Likewise, at Chester River Manor Nursing & Rehabilitation Center, contributions provide residents with a better quality of life in many ways. Donations have helped pay for everything from new bedspreads to dining room renovations at the long-term care and rehabilitation facility. Contributions also helped make possible a new lighting system that affords residents a better night's sleep.

"The generous public support for the hospital traces back to the Great Depression, and it is the continued support for each of the organizations in our local health system that makes exceptional healthcare services available in our community," Jane Hukill says. "Everyone who contributes—in whatever way and in whatever amount—should know that they're making a real difference in people's lives." ■



Dining room renovations enhance the atmosphere and make residents feel right at home at Chester River Manor Nursing and Rehabilitation Center.



The new fluoroscopy room in radiology has allowed Drs. Tony Nelson and Mel Rapelyea to perform a wider variety of tests, which allows for a more comprehensive view of each patient's health situation.

New Fluoro Room

Chester River Hospital Center's Diagnostic Imaging Department is proud to announce that the new Phillips Elva Fluoroscopy Room is completed and fully operational.

"We are so excited to have new equipment, room renovations, and upgrades to better serve the community," remarks Dr. Tony Nelson, chief radiologist. "Our equipment can handle the special needs of bariatric, geriatric, and pediatric

patients. The new table is able to hold up to 500 pounds, and our doorways and bathrooms are now handicap-accessible."

The new fluoroscopy room allows physicians to perform a wide variety of studies from barium enemas, upper GI's, and barium swallows that are recordable on DVD for therapeutic speech services. Also infertility studies, dye studies, myelograms, and arthrograms are easily performed with the new equipment. Results are fully integrated into our electronic medical

records system so your physician is able to view studies via Internet or CD technologies.

"What our community now has are state-of-the-art studies performed by our friendly, experienced radiologists and technicians on excellent equipment with images and reports viewable to your physician in under an hour—now that is patient service at its best," comments Kelly Bottomley, radiology manager. ■



Pictured are (l to r) George Hardy, Townsend Memorial Medical Clinic board member; Scott Burleson, executive vice president of Chester River Hospital Center; Jay Jacobs, mayor of Rock Hall; Diane Bigelow, medical assistant and office manager at Townsend Memorial Medical Clinic; Dr. Maria C. Boria; Dr. John Durocher; Steve Eisemann, cardiopulmonary services manager at Chester River Hospital Center; Ron Fithian, Kent County commissioner and town manager of Rock Hall.

TOWNSEND MEMORIAL MEDICAL CLINIC

As Chester River Hospital makes improvements within the facility, the goal is to create positive changes in the surrounding communities. One way of doing that is to find new homes for equipment the hospital no longer has a need for, which supports two of the hospital's initiatives of "going green" and giving back to the community.

Townsend Memorial Medical Clinic, Rock Hall's free clinic, and Chester River have established a line of communication to identify resources needed at the clinic to best serve the Rock Hall community and surrounding areas. The clinic was founded to provide medical care for adults without medical insurance. Drs. John Durocher and Maria C. Boria donate their time and incredible skills after years of commitment to medicine all over the world. Since communication began between the clinic and the hospital, a "gently used" EKG, a wheelchair scale, and a blood pressure machine have found new uses at the clinic.

Nearly New Shop Reopens With Fresh Look

After an extensive summer makeover, the Nearly New Shop has reopened looking, well, nearly new. Located in the centuries-old former Methodist Meeting House in downtown Chestertown, the Chester River Hospital Auxiliary's thrift shop received new wiring, fresh paint, better lighting, and a variety of other improvements.

"This is a wonderful old building that we really want to take care of," says Jack Edson, an Auxiliary volunteer who organized the renovation. "It needed some upgrades to bring it up to modern standards and give it a more pleasant and functional interior. Many of the upgrades incorporated both earth-friendly and energy-saving products, such as low-energy fluorescents and formaldehyde-free insulation."

The Nearly New Shop, 320 High Street, was closed throughout August, and both merchandise showrooms were cleared during the renovations.

The shop reopened on the first Saturday in September, with both showrooms fully stocked with gently used clothing, as well as shoes, jewelry, household goods, and books—all donated by members of the community.

"People say they can't believe how good the shop looks," Mr. Edson says. "It's so much brighter and fresher. It's a totally different shopping experience."

He credits general contractor Yerkes Construction, of Chestertown, and electrical contractor Pinder Services, of Kennedyville, for their excellent work in making the project a success.

Founded in 1958, the Nearly New Shop moved into its current building in 1962. Prior to being purchased by the Auxiliary, the building was a telephone company facility where

operators worked the community switchboard.

In its 50-plus years of existence, the shop has provided a steady stream of revenue used to purchase new equipment at the Chester River Hospital Center. The shop's proceeds also help fund the Katherine "Kitty" Anthony Clements Scholarships, which are awarded each year to

students obtaining initial education and training to become healthcare professionals.

"The Nearly New Shop, along with Auxiliary's Hospital Gift Shop, has made many contributions over the years that have funded hospital improvements," says Sue Edson, Auxiliary president.

As the reopened Nearly New Shop gears up for the cold weather months, contributions of adult clothing are needed. Items can be dropped off during business hours, 10 a.m. to 4 p.m. Monday through Friday, and 10 a.m. to 1 p.m. Saturday. ■

Yerkes Construction, an environmentally conscious builder, completed some of the renovations for the Nearly New Shop. All of the downstairs lights were replaced with low-energy fluorescents; the paint used was low VOC; and the new attic insulation raised the R factor and was installed without formaldehyde. Yerkes used as many eco-friendly and energy-saving materials in the renovations as possible—all while staying within budget.



Champions Program Strengthens Community Ties



expertise in an area of interest and advocate for it—both socially and philanthropically."

Each of the health system's three primary entities is represented by a Champions group. The Barrolls exemplify the dedication and service ethic that underlies the program.

"For me, supporting hospice has a very personal meaning," says Mrs. Barroll, director of alumni programs at Washington College. "I've had family members in hospice, and I'll never forget the care they were given and the kindness that was extended to the family."

Mr. Barroll has a personal connection to the health system as well. He and his brother were both born at the hospital, but he chose hospice for his volunteer service because it aligned with his professional expertise.

"I come from a family of lawyers," he says, "and it was engrained in me that a lawyer has a responsibility to serve the community. I've always tried to take that to heart." ■

When Judie and Stewart Barroll met on a blind date, they soon discovered that one of their common interests was donating time to support the Chester River Health System.

While the health system can't take credit for the Barrolls' marriage in February 2005, it certainly has played a role in nurturing the couple's shared commitment to community service.

She was a former president of the Chester River Hospital Center Auxiliary and a Chester River Health Foundation board member. He used his expertise as a lawyer to address ethical issues for Chester River Home Care & Hospice and served on the hospice board.

The Barrolls are both members of the Chester River Health Foundation's Champions Program. New this year, the program gives Foundation board members an opportunity to pursue their passion for particular segments of the health system.

"When the system's three foundations (representing the hospital, Chester River Manor, and Home Care & Hospice) merged into one 501(c)(3) organization, we recognized that some of the board members had special relationships with the organizations they originally joined to support," says Maryann Ruehrmund, foundation director.

"The Champions Program provides our board members with the opportunity to develop

CHAMPIONS ROSTER

HOSPITAL CHAMPIONS
Peggy Bagley, Mary Burton, Betsy Durham, Louise Durocher, Margie Elsberg, Kirk Helfenbein, Jane Hukill, Rosalind Hynson, John Murray

MANOR CHAMPIONS
Marti Hawkins, Dave McIntire, Fay Miller

HOSPICE CHAMPIONS
Judie Barroll, Stewart Barroll, Mary Burton, Connie Godwin, Mary Wick

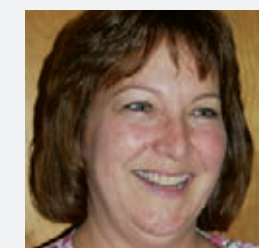
RECIPIENTS OF THE KATHERINE "KITTY" ANTHONY CLEMENTS SCHOLARSHIP



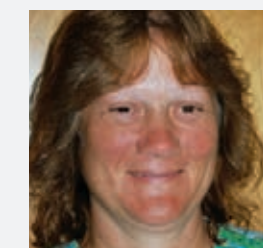
Beverly Sommerville



Megan Pulley



Marjorie Shaffer



Laura Stitzel



Emily Burkholder



Brandy Barrett

Road map to the future

HEALTH SYSTEM PLANS MORE SERVICES, IMPROVED FACILITIES, AND BETTER COMMUNICATION

The Chester River Health System is improving to serve you better. You might have already noticed some of the physical changes—such as new flooring and lighting at Chester River Hospital Center—but many others are happening behind the scenes in preparation for improvements yet to come.

From recruiting new doctors to investing in new services, the health system is gearing up to meet the growing and evolving healthcare needs of Kent, Queen Anne's, and southern Cecil counties. Guiding the improvements is a comprehensive strategic plan adopted by the Chester River Health System board in May.

Hundreds of residents, employees, physicians, and patients shared their insights and ideas for the plan, which provides a road map for the health system over the next five years.

Among the key initiatives are recruiting more physicians, providing new services, and tapping the benefits of being part of the University of Maryland Medical System (UMMS).

Physician recruitment

"Physician recruitment is a top priority for us," says Jim Ross, Chester River president & CEO. "We need to ensure that our community has a strong base of primary care physicians. At the same time we need to provide access to skilled specialists, so patients don't have to travel for high-quality specialty care."



Jim Ross, president and CEO of Chester River Health System, along with Dr. Stanley Minken, CMO, and Scott Burleson, executive vice president, comprise Chester River's physician recruitment team. Additional specialties are currently being recruited to Chester River Health System—all to improve the health of the community. Keeping healthcare services local and convenient for the community is a top priority of Chester River Health System.

additional support services, free screenings, and education programs in those specialties.

While some areas are targeted for service expansion, greater public awareness of existing services also is needed, says President Ross.

"One of the keys to our future is to make all members of the community fully aware of the resources they have right in their own backyard," he notes. "This community takes tremendous pride in the hospital and the health system overall, but I think many people would be surprised to learn just how much we offer and how the quality of our services is as good or better than they would find elsewhere."

The UMMS recruitment office has been assisting Chester River's efforts by identifying candidates who understand and appreciate the rewards of living and working in a small, friendly community. Chester River also is working with current primary care physicians to develop succession plans for bringing in new doctors to replace those planning retirement.

The health system has been fulfilling its need for specialists in two ways. One is by recruiting full-time doctors, and another is by capitalizing on its UMMS affiliation to bring in physicians for one or more days a week from other UMMS member hospitals.

Included among the additions to the medical team over the past year have been an oncologist, two hospitalists, a pediatrician, and a pulmonologist.

Facilities plan

When new doctors arrive, they need offices that are close to the hospital and convenient for patients. Providing spaces for medical offices is one example of why the development of a facilities master plan is another Chester River Health System priority.

As the health system has expanded over the years to accommodate new and shifting service

needs, finding space to meet all of those needs has been a challenge—and it continues to be.

The facilities plan is the answer to ensuring the most-efficient and cost-effective configuration of current facilities and to identifying solutions for potential expansion.

In addition to considering options for medical offices, the plan calls for considering the relocation of certain administrative functions to properties owned by the health system in the hospital neighborhood.

"We're looking at a variety of ways we can reconfigure some of the hospital's departments and functions to make the entire campus more

user-friendly for every one—patients, employees, and physicians," says Scott Burleson, executive vice president.

Strategic plan: 2015

All of the work and planning activity is aimed at supporting the health system's new strategic plan, which identifies the community's most-pressing healthcare needs and recommends strategies to address them—all to ensure a healthier community.

The plan notes, for example, that the area has higher-than-expected rates for cancer, diabetes, and obesity, which indicates a need for

UMMS support

Since Chester River joined UMMS in July 2008, the university system has clearly demonstrated its long-term commitment to helping Chester River become an even greater community asset, Ross says.

During the fiscal year that ended in July, Chester River tapped an \$8.2 million capital projects fund provided by UMMS to pay for a variety of improvements to the hospital facility and to purchase more than \$760,000 worth of new equipment. Telemetry and anesthesia monitoring devices were among the purchases.

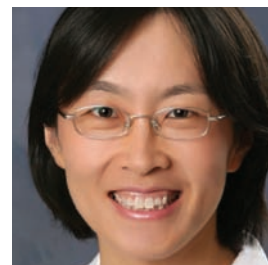
Since the merger, the health system saved \$1.2 million on equipment, supplies, and legal services.

"The partnership is clearly working," Mr. Ross says. "The combination of UMMS's investment and the support of people in the community, through their generous donations and by choosing Chester River for their healthcare services, is the key to our success." ■

WELCOMING OUR NEW PHYSICIANS



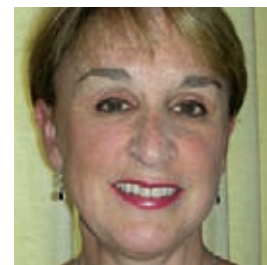
Dr. Nelson Goldberg
plastic surgery



Dr. Ting Li
pediatrics



Dr. Ricardo Conti
hospitalist



Dr. Jean Carlson
pediatric dentistry



Dr. Bill Gai
oncology



Dr. Margaret McGrath
pediatric dentistry



Dr. Bill Trainor
pulmonology



Dr. Keri Jacobs
hospitalist



The Chester River Home Care & Hospice Quality Team reviews quality initiatives. Seated (l to r) are Ben Johnson, chaplain; Diane Hurst, RNC, hospice coordinator; Mary Beth Gardner, volunteer coordinator. Standing (l to r) are Mary Lynn Price, RN; Bob Denison, MSW; Gail Rawlings, financial coordinator and volunteer; Ann O'Connor, MSW, bereavement coordinator; and Laurel Poore, RN.

Employee's challenge is hole-in-one!

Some of the most-dedicated supporters of the Chester River Health System are its employees. That was clearly evident before the Foundation's 2010 annual golf tournament, to which hospital employees contributed approximately \$7,000!

The driving force behind this record showing was Susie Shepard, the hospital's registration manager.

"When I learned how important the tournament is for raising money to pay for improvements at the hospital, I felt that it was something employees would really get behind if they knew more about it," Shepard says.

She sent out an e-mail in April with information about the tournament and the payroll deduction option. She personally committed to sponsoring a \$250 hole at the event.

Other hospital staff quickly joined in, and, within minutes, the response was gathering momentum. After 24 hours, employees had pledged nearly \$2,000, and the total kept growing!

"There were e-mail challenges flying around for a week with managers challenging fellow managers and departments challenging other departments," says Susie. "It was like Christmas!"

Mrs. Shepard says she was especially motivated to lead the charge



Susie Shepard, the hospital's registration manager, motivated hospital employees to donate almost \$7,000.

because the proceeds from the tournament would benefit the expansion of the hospital's emergency services.

"Almost everybody has either been to the emergency department themselves or had a family member go there," she says. "It's something that benefits everybody, so I knew other people would feel as strongly as I did about supporting it."

"The way I see it, they're saving lives down there, and they deserve the best facility we can give them."

In total, the 2010 golf outing received \$92,000 in community contributions, which was the highest amount in several years.

And because of Susie's dedication and extraordinary efforts, she was nominated as the hospital's STAR employee for April. Her efforts exemplify the reason for—and the meaning of—the Chester River Health System's STAR employee program!

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Mr. & Mrs. Andrew Bart
Mr. & Mrs. David R. Batcheller
Mr. & Mrs. William J. Beals
Mr. & Mrs. Fred R. Beaver, Jr.
Mr. David Bednar
Mrs. Anne S. Bedwell
Mr. & Mrs. Frederik H. Bekker
Mr. Gregg M. Bell
Mrs. John E. Benjamin
Dr. Raymond J. Bennett & Ms. Sheila R. Faulkner
Mr. & Mrs. John A. Betch
Ms. Deborah C. Betts
Mr. William A. Biddle
Ms. Sharon D. Bilbrough
Mr. Gregg Bird
Ms. Deborah S. Bitter
Mr. & Mrs. Leroy F. Black, Jr.
Mr. & Mrs. George D. Blackiston, Jr.

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Mr. & Mrs. William I. Blake
Ms. Carolyn A. Blanchfield
Asahel and Caroline Bloomer Trust
Mr. & Mrs. Norman J. Bodani
Ms. Ann M. Bohn
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Ms. Michelle Jerri Boyd
Mr. & Mrs. James R. Boyle
Mr. & Mrs. Damon F. Bradley
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Ms. Fran Breeding
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Mrs. Audrey M. Burris
Ms. Tracy Burris
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Ms. Betsy A. Butler
Mr. & Mrs. Carl T. Butterworth
Mr. Edward R. Byrne
Mr. & Mrs. Vaughn Callahan
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Mr. Davidson Campbell
Ms. Patricia A. Campbell
Mr. & Mrs. Robert Campbell
Mrs. Betty Cannon
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Ms. Virginia Carpenter
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Classic Tire Service, Inc.
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Ms. Barbara J. Cleveland
Mr. & Mrs. Norman J. Clough, Jr.
Mr. Harold I. Coleman
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Mrs. Nelson Collins
Mr. & Mrs. Charles S. Conley
Mr. & Mrs. Donald S. Connell, Jr.
Mr. & Mrs. Barry H. Conner
Mr. & Mrs. Jeffrey L. Conner
Ms. Margaret Conquest
Ms. Lisa Cook
Ms. Carolyn E. Cooper
Mr. & Mrs. J. Carl Cooper
Ms. Elizabeth Copp
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Mr. John A. Hubbard
Mr. & Mrs. William A. Huffer
Mr. & Mrs. Doug Huffman
Mr. & Mrs. Bruce Hufnal, Sr.
Mrs. Nellie Hull
Mr. & Mrs. William C. Humphreys
Ms. Barbara W. Hunt
Mr. & Mrs. William F. Hurley
Mr. & Mrs. William H. Hurley
Ms. Myrtle Hurlock
Ms. Diane Hurst
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The Heritage Society permanently recognizes and honors those people who have remembered a member of the Chester River Health System in their estate plans. Through the years, the people served by the Chester River Hospital Center, Chester River Home Care & Hospice, and Chester River Manor have been blessed by the many benefactors who created a personal legacy by supporting our healthcare programs and services through planned gifts. Members of the Heritage Society have made a life income arrangement with us or have advised us of their estate plans for the benefit of the people we serve.

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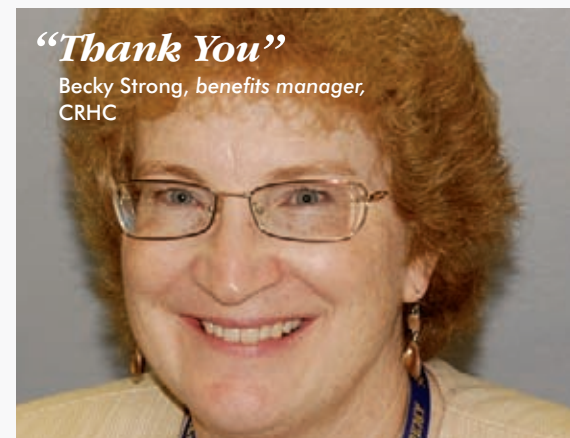
"Thank You"
 2010 Nurse of the Year Award Celebration: pictured (l to r) are Mickey Roderick, nominee; Sharon Bilbrough, nominee; Margaret Ann Gary, Nurse of the Year (blue jacket); Sharon Dempsey, nominee; Kitty Neff, nominee; and Pam Witroba, nominee. Not pictured are Charyl "Sam" Ricketts and Mary Ann "Muffy" Scott.

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 Becky Strong, benefits manager, CRHC

JOIN OUR HERITAGE SOCIETY... CREATE YOUR LEGACY

If you have made a provision in your estate plans to benefit the people served by a member of the Chester River Health System, please consider telling us so we can ensure that your wishes will be fulfilled.

If you would like information on how you too can include a member of the Chester River Health System in your estate plans, please contact Maryann Ruehrmund, CFRE, executive director, Chester River Health Foundation at (410) 810-5660 or by e-mail: mruehrmund@chesterriverhealth.org. Please be assured that your information and all inquiries will be held in the strictest of confidence.

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Three Great Reasons to Celebrate

25TH, 40TH, AND 75TH ANNIVERSARIES FOR CHESTER RIVER 'SIBLINGS'

The 75th anniversary of the Chester River Hospital Center attracted considerable attention in fiscal year 2010, but two other Chester River organizations also reached impressive milestones.

Chester River Manor turned 40 during the year, and Chester River Home Care & Hospice celebrates 25 years of local hospice service. All three anniversaries provide powerful evidence of the community's determined efforts to both establish and maintain a comprehensive, high-quality healthcare system.

Special anniversary events have been held throughout the year to celebrate the unique coincidence of milestones for the three patient-care entities that make up the Chester River Health System.

► 25th

CHESTER RIVER HOME CARE & HOSPICE originated as a program of the Kent County Health Department. In 2003, Chester River Home Care & Hospice was created under the Chester River Health System umbrella.

The home care program offers comprehensive in-home nursing and rehabilitation services to patients after an accident, illness, or surgery. A personal treatment program is developed in consultation with the patient's physician.

The hospice program offers dignified, comprehensive, personalized care and outreach to patients and their families during the final stages of life. Services include psychological, bereavement, outreach, and spiritual care for hospice patients.

► 40th

CHESTER RIVER MANOR opened its doors in 1970 as Magnolia Hall Rehabilitation and Nursing Center. In 1999, it joined the Chester River Health System, and in 2003 it received its current name.

The 98-bed long-term care and rehabilitation center provides comprehensive services, including a wide range of activities and a newly renovated dining hall. The center has an excellent record for discharging rehabilitation patients back to their home environment. One of the newest additions to the facility is an occupational therapy kitchen.

► 75th

CHESTER RIVER HOSPITAL CENTER was founded in 1935, primarily in response to the community's need for a place where children could receive minor operations. Called Kent and Queen Anne's Hospital for most of its life, the hospital took its current name in 2003.

Over the years it has grown into an acute care hospital that offers a remarkable range of surgical, diagnostic, maternity, and emergency services for a facility located in a small community. The hospital has more than 500 employees and 200 volunteers, and its medical staff consists of approximately 100 physicians.